



# Top 5 Reasons to Buy OpenText RightFax 10

## Overview

OpenText RightFax 10 is the 23rd version of the world's market-leading, flagship fax server product complete with new features and capabilities meant to meet the demanding needs of document-critical businesses. In version 10, RightFax continues to exemplify its long-standing market leadership as the world's most reliable, integrated, scalable and robust fax server. With RightFax 10, companies can drastically lower costs and bolster worker productivity, while improving security measures and accessibility

**"[Open Text] has some of the strongest integrations with connections with Oracle, SAP, mainframes, and other back end systems for horizontal and vertical solutions like healthcare, financial services, and manufacturing."**

Davidson Consulting, Computer-Based Fax Markets, 2009-2014, June 2010

## 1. Instantly boost productivity and lower costs

For almost 25 years, RightFax has been helping organizations increase efficiency and productivity while driving down total ownership costs associated with manual faxing, processing and handling. The new searchable PDF and barcode routing options in RightFax 10 further improve upon its automated fax capture and processing capabilities allowing you to:

- Use barcodes to receive faxes reliably and securely at fraction of the cost of traditional telephony routing methods
- Find your documents in seconds with a complete, accurate, and searchable fax index
- Reduce paper expense and costs associated document storage and management
- Streamline and help eliminate paper handling processes
- Simplifies document archiving and e-discovery

## 2. Robust Business Continuity

RightFax 10 offers a wide range of market-leading disaster recovery and business continuity options in its portfolio. With RightFax, you can configure your server to handle any kind of system fault or failure while ensuring you can still create, send, receive and manage your critical fax documents. Redundancy options include component-level and system level redundancy as well as support for virtualization. New features that enhance business continuity strategies include:

- Support for VMware V-Motion and Microsoft Hyper-V Live Migration which can greatly reduce downtime and planned interruptions.
- Automatic failover to mirrored SQL database servers
- Branch office survivability using Cisco UCS Express platform



### 3. Superior performance and security

Sarbanes-Oxley (SOX), Health Insurance Portability and Accountability Act (HIPAA), and other regulations place security at the top of IT agendas. RightFax 10 supports compliance and enhances security by eliminating manual faxing processes that potentially breach confidentiality and expose information to tampering or alteration. New features include enhancements to the Shared Services Module, in which a RightFax 10 “collective” leverage the power of SQL database mirroring and can automatically failover to a secondary SQL Server. In addition to the RightFax SecureDocs module, RightFax 10 has enhanced its support for secure email via SMTP by offering secure TLS and SSL connections as well as custom SMTP and POP3 port assignments. Finally, new delegate audit controls are introduced to version 10 providing enhanced security options with robust reporting capabilities.



### 4. Improved online access

For multi-site organizations, the majority of their daily business does not always take place at the central headquarters and is often distributed across the globe. Today’s company employees work more and more in remote locations including those who “telecommute from home or need to access work while traveling. In addition, organizations that maintain remote branch offices often lack the IT resources and must have access to centralized business systems. RightFax 10 enables you to send documents from virtually any application with several delivery options: e-mail, encrypted PDF, SMS or to an MFP device. RightFax 10 enables the safe transmission of documents between a RightFax server and applications such as Microsoft Exchange, Exchange Online and Office 365, IBM Lotus Notes, and Google Apps. The RightFax Web Accessibility module is now included with all versions of RightFax 10. Workers can receive faxes on the desktop, e-mail inbox, or other applications while administrators can monitor the fax server from their mobile device.

### 5. Integrate with anything

Our purpose built integrations provide seamless interoperability with Microsoft, Cisco, SAP, Oracle, and Lotus environments along with leading MFP manufacturers and healthcare and financial services platforms. RightFax 10 offers a variety of ways to integrate with virtually any application. The toolkits offered are many and include various API’s, Connectors, Modules, Gateways, Fax-over IP, SQL Database and custom solutions.

#### Learn more

To learn more about how RightFax 10 can help your organization, visit OpenText online at

<http://faxsolutions.opentext.com/default.aspx>